

# VIRTUAL CLASSROOM ISO/IEC 17025:2017 FOUNDATION

## COURSE OVERVIEW

This virtual classroom training course is ideal for anyone that wants to gain a comprehensive understanding of the requirements of ISO/IEC 17025:2017 and wants to flexibility to learn from home/work.

Course Format: **Virtual Classroom**

Duration: **7 hours**

Course Fee: **€395**

Fee Includes: **Course Manual/Handouts**

Certification: **Comply Guru**



## COURSE CONTENT

### Virtual Classroom Times

Day 1 - 08:30am - 17:30pm

#### Module 1 - Introduction to ISO/IEC 17025:2017

- Purpose, benefits and structure
- ISO/IEC 17025:2005 versus ISO/IEC 17025:2017
- Relationship to ISO 9001:2015

#### Module 2 - General & Structural Requirements

- Impartiality and confidentiality
- Organization and Management Structure

#### Module 3 - Resource Requirements

- Competency and training
- Facilities and environmental conditions
- Equipment
- Purchasing and Supplier control

#### Module 4 - Process Requirements

- Requests, tenders, contracts
- Sampling and test item handling
- Test methods
- Technical records
- Result validity and reporting
- Complaints
- Non-conforming work
- Data and information management

#### Module 5 - Management System Requirements

- Document and Record Management
- Risks and Opportunities
- Internal Audit
- Management Review
- Data Analysis and Improvement

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## ASSESSMENT METHODOLOGY

To complete the course successfully, each Learner must fully attend, participate and pass the continual assessments during the virtual classroom training.

## STANDARDS NEEDED

- **ISO/IEC 17025:2017** General requirements for the competence of testing and calibration laboratories (Required & **not** included with the course)



## CERTIFICATE OF COMPLETION

Successful completion of this course will entitle each Learner to receive a Certificate of Completion.

## TECHNOLOGY REQUIREMENTS\*



To participate in the virtual training sessions, you will need:

- Laptop or desktop computer  
**Note:** A tablet or mobile device is not suitable for this training!
- Webcam – Built-in or USB plug-in
- Speakers and a microphone – Built-in or USB plug-in.  
We strongly recommend a headset if you have this available
- Reliable & Stable Internet connection – Minimum of 1.0Mbps

*\*A complete list of technology requirements is available on our website.*

## DO YOU HAVE A QUESTION FOR US?

If you have a question, get in touch with our team today!

Email: [sales@complyguru.ie](mailto:sales@complyguru.ie)

Phone: (061) 529100 | (01) 2552888

## MEET OUR MANAGEMENT TEAM & IN-HOUSE EXPERTS



### EOIN PHILIP KELLY FOUNDER & CEO

Eoin founded Comply Guru & executively manages the day-to-day running of the company. He previously spent 12.5 years as a Director, President & Chief Operations Officer in a consulting & training provider, including over 6 years based in Chicago, USA.

He believes that there is a major gap in the world for a Learning Partner that can offer access to a growing library of industry-leading online & blended (online, classroom or virtual classroom) learning solutions that specifically focus on Quality, Regulatory Affairs & Compliance (ISO & Related Standards).



### BREDA KEARNEY QUALITY DIRECTOR

Breda leads the design of Comply Guru's internationally accredited CQI and IRCA & Exemplar Global Certified Online & Blended Training Programs.

She is a highly qualified Microbiologist with over 12 years' experience in Quality, Life Sciences & the Food Safety Industry.

Breda has both designed & delivered training to hundreds of Learners in various areas across ISO 9001, ISO 13485, ISO/FSSC 22000 & ISO/IEC 17025 – at Foundation, Internal Auditor & Lead Auditor level.

She is also an accomplished Consultant & Auditor who has helped a range of small, medium & large organizations in Ireland & the U.S. design, implement and improve their Management Systems.

## MEET OUR PARTNERS & INSTRUCTORS



### JOHN COLLINS

John has over 20 years' experience as a Quality Professional & is a specialist in Quality Management Systems.

He has worked with all sizes and forms of organizations across a broad range of industries, including extensive experience in the Life Sciences Industry.

John has trained hundreds of Learners across Foundation-level, Internal Auditor-level and Lead Auditor-level courses in both ISO 9001:2015 & ISO 13485:2016 over the past 11 years in Ireland & abroad.



### SHANE CURRAN

Shane is a specialist in Management Systems & has been working with international ISO standards and a myriad of management systems for almost 20 years.

He previously worked with Antaris/SQT, who are a well-established Training Provider in Ireland, and in that time, Shane played a key role in the development & delivery of CQI & IRCA Training Courses.

Shane has trained hundreds across all areas of Management Systems in disciplines including ISO 9001, ISO 14001, ISO 45001 & ISO 13485 and brings his vast experience and skill as a Master Facilitator of Learning.